City of Helen
Georgia's Alpine Village
25 Alpenrosen Strasse
PO Box 280
Helen, Georgia 30545
706-878-2733
706-878-1655 -fax
www.cityofhelen.org

Certified City of Ethics

The City of Helen is an equal opportunity provider and employer

CITY OF HELEN
COMMISSION MEETING
SEPTEMBER 15, 2026
10:00 A.M.
AGENDA

Commissioners:
Lee Landress
Steve Fowler
Mervin Barbree
Cliff Hood
Helen Wilkins

City Manager:
Darrell Westmoreland

City Clerk:
Marilyn M. Chastain

Finance Director:
Mona Wood

Chief of Police:
Aletha Barrett

Clerk of Court:
Jaclyn Burke

Building and Zoning Administrator:
Jonah Casper

Public Works Director:
Jack Morgan

Fire Department Chief:
Jody Prickett

1. CALL TO ORDER BY MAYOR LEE LANDRESS
2. ROLL CALL BY DEPUTY CLERK MIRINDA DISPAIN
3. SALUTE TO THE FLAG
4. APPROVAL OF AGENDA
5. APPROVAL OF MINUTES FROM AUGUST 18, 2026, AND APPROVAL OF MINUTES FROM AUGUST 27, 2026 TO SET THE MILLAGE RATE
6. PETITIONS AND COMMUNICATIONS FROM THE PUBLIC
7. ALPINE HELEN/WHITE COUNTY C.V.B. MONTHLY REPORT
8. HELEN CHAMBER OF COMMERCE MONTHLY REPORT
9. ADMINISTRATIVE

   A. CITY MANAGER UPDATE

   B. DAVID MURPHY TO DISCUSS THE HAZARD MITIGATION AGREEMENT

   C. FINANCIAL REPORT

   D. CONSIDERATION OF PROPOSED CHARTER REVISION AND THE SUBMISSION OF SUCH AS A LOCAL ACT OF LEGISLATION TO 2027 LEGISLATIVE SESSION.

   E. CONSIDERATION OF OPIOD SERVICES ABATEMENT AGREEMENT BETWEEN CITY AND LEVI'S HOUSE, LLC

10. POLICE DEPARTMENT MONTHLY REPORT
11. FIRE DEPARTMENT MONTHLY REPORT
12. PUBLIC WORKS, WATER AND WASTE WATER MONTHLY REPORT
13. BUILDING AND ZONING DEPARTMENT MONTHLY REPORT

14. PURCHASES AND BIDS

15. ORDINANCES

16. RESOLUTIONS

17. EXECUTIVE SESSION TO DISCUSS PERSONNEL

18. CITY COMMISSION COMMENTS

19. ADJOURNMENT

THIS AGENDA WAS POSTED SEPTEMBER 10, 2026 @ 11:00 A.M.

THE MEETING AGENDA IS SUBJECT TO CHANGE AND IS NOT FINAL UNTIL APPROVED BY THE CITY OF HELEN COMMISSION AT THE COMMISSION MEETING STATED HEREIN.

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CITY OF HELEN
COMMISSION MEETING
AUGUST 18, 2026
MINUTES OF MEETING

Commissioners:
Lee Landress
Steve Fowler
Mervin Barbree
Cliff Hood
Helen Wilkins

City Manager:
Darrell Westmoreland

City Clerk:
Marilyn M. Chastain

Finance Director:
Mona Wood

Chief of Police:
Aletha Barrett

Clerk of Court:
Jaclyn Burke

Building and Zoning Administrator:
Jonah Casper

Public Works Director:
Jack Morgan

Fire Department Chief:
Jody Prickett

The Helen City Commission met on Tuesday, August 18, 2026, in the commission chambers at Helen City Hall. Mayor Lee Landress called the meeting to order at 10:00 a.m. City Clerk Marilyn Chastain called the roll. The following commissioners were present: Mayor Lee Landress, Commissioner Steve Fowler and Commissioner Cliff Hood. Absent was Commissioner Mervin Barbree and Commissioner Helen Wilkins.

Also, in attendance were Finance Director Mona Wood, City Manager Darrell Westmoreland, City Attorney Carl Free, City Clerk Marilyn Chastain, Police Chief Aletha Barrett, Fire Chier Jody Prickett, and Building & Zoning Director Jonah Casper. Public Works Director Jack Morgan was absent.

Pledge of Allegiance to the Flag was given.

APPROVAL OF AGENDA; Motion to Amend the Agenda by adding to the Executive Session Discussion of Personnel made by Commissioner Steve Fowler, 2nd Commissioner Cliff Hood. Motion approved with a unanimous vote of the Commission present.

APPROVAL OF MINUTES FROM JULY 21, 2026 AND SPECIAL CALLED MEETING ON AUGUST 4, 2026; Motion to approve the July 21, Minutes made by Commissioner Steve Fowler, 2nd by Commissioner Cliff Hood. Motion approved with a unanimous vote of the Commission present.

Motion to approve the Minutes of the August 4, 2026 Special Called Meeting made by Commissioner Steve Fowler, 2nd by Commissioner Cliff Hood. Motion approved with a unanimous vote of the Commission present.

PETITIONS AND COMMUNICATIONS FROM THE PUBLIC; None

ALPINE HELEN/WHITE COUNTY C.V.B. MONTHLY REPORT; Report included as an integral part of the Minutes. Director Jerry Brown was present and gave a verbal report.

HELEN CHAMBER OF COMMERCE MONTHLY REPORT; Member Judy Holloway was present and gave a verbal report. She stated that Oktoberfest starts in 21 days. She stated that donations were made to give back to the Community and had purchased for the Helen Fire Department a $13,967.00 chest compression devise that has already been used 3 times and they had paid a builder to finish up construction on the new addition of the fire department. They have also donated $5,000.00 to Walt and Elka Snyder that recently lost their home in a fire.

CITY MANAGER UPDATE; City Manager Darrell Westmoreland stated that David Murphy is present to discuss the EMA Grant.

DAVID MURPHY WITH WHITE COUNTY EMA TO DISCUSS THE EMERGENCY SIRENS; Mr. Murphy stated that the Grant applied for had been approved at $169,940.45 and that the City would need to pay $42,000.00 toward the system. EMA Chief Don Strain explained that the system is a severe weather siren that is activated during severe storms and danger of safety. New to this type system is the voice tone system that will warn people of lighting in the area and to seek shelter indoors which will be helpful to people tubing in the river. They are looking at 4 sites to install the sirens and that they will require a new command center. They should be installed and working by next spring if approved.
Motion to authorize White County EMA Director David Murphy to move forward with the FEMA Grant made by Commissioner Steve Fowler, 2nd by Commissioner Cliff Hood. Motion approved with a unanimous vote of the Commission present.

City Manager Darrell Westmoreland stated that Attorney Carl Free had been working on the new Charter and that if changes are suggested to let him or Attorney Carl Free know. A workshop was suggested to go over the proposed Charter before the next meeting.

City Manager Darrell Westmoreland stated that due to the recent weather that dredging on the Wilkins property pond had been delayed. He mentioned that the pump at Alan Falls had stopped working and that a new pump has been ordered.

EMI Fletcher Holliday discussed the zone meters and explained that they will help pinpoint leaks in the water line system in certain zones that will aid in locating water loss. The Grant is for $125,000.00. Motion to authorize EMI to move forward with applying for a Grant to aid in the cost made by Commissioner Cliff Hood, 2nd by Commissioner Steve Fowler. Motion approved with a unanimous vote of the Commission present.

FINANCIAL REPORT; Report included as an integral part of the Minutes. Finance Director Mona Wood was present and gave a verbal report. Motion to approve the Financial Report made by Commissioner Cliff Hood, 2nd by Commissioner Steve Fowler. Motion approved with a unanimous vote of the Commission present.

POLICE DEPARTMENT MONTHLY REPORT; Report included as an integral part of the Minutes. Police Chief Aletha Barrett was present and gave a verbal report.

FIRE DEPARTMENT MONTHLY REPORT; Report included as an integral part of the Minutes. Fire Chief Jody Prickett was present and gave a verbal report

PUBLIC WORKS, WATER AND WASTE WATER MONTHLY REPORT; Report included as an integral part of the Minutes.

BUILDING AND ZONING DEPARTMENT MONTHLY REPORT; Report included as an integral part of the Minutes. Building & Zoning Director Jonah Casper was present and gave a verbal report.

PURCHASES AND BIDS; None

ORDINANCES; None

RESOLUTIONS; None

EXECUTIVE SESSION TO DISCUSS PENDING/POTENTIAL LITIGATION AND PERSONNEL; Motion to go into Executive Session at 11:09 a.m. made by Commissioner Steve Fowler, 2nd by Commissioner Cliff Hood. Motion approved with a unanimous vote of the Commission present.

Motion to come out of the Executive Session at 11:47 a.m. made by Commissioner Cliff Hood, 2nd by Commissioner Steve Fowler. Motion approved with a unanimous vote of the Commission present.
No action was taken.

CITY COMMISSION COMMENTS; None

ADJOURNMENT; Motion to adjourn at 11:48 a.m. made by Commissioner Steve Fowler, 2nd by Commissioner Cliff Hood. Motion approved with a unanimous vote of the Commission present.

RESPECTFULLY PREPARED BY CITY CLERK MARILYN

Marilyn Gaston

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Jack Morgan

Fire Department Chief:
Jody Prickett

CITY OF HELEN
AUGUST 27, 2026
10:15 A.M.
COMMISSION MEETING TO SET PROPERTY TAX
MINUTES OF MEETING

1. CALL TO ORDER BY COMMISSIONER STEVE FOWLER

2. ROLL CALL BY CITY CLERK MARILYN CHASTAIN; Attending were Commissioner Helen Wilkins, Commissioner Steve Fowler, Commissioner Cliff Hood. Absent were Commissioner Mervin Barbree and Mayor Lee Landress.

3. DISCUSSION OF AND SETTING THE MILLAGE RATE; Motion to approve setting the Millage Rate at 1.459 made by Commissioner Cliff Hood, 2nd by Commissioner Helen Wilkins. Motion approved with a unanimous vote of those attending.

4. ADJOURNMENT; Motion to adjourn at 10:16 a.m. made by Commissioner Cliff Hood, 2nd by Commissioner Helen Wilkins. Motion approved with a unanimous vote of the Commission present.

RESPECTFULLY PREPARED BY CITY CLERK MARILYN CHASTAIN

Alpine Helen/White County
Convention & Visitors Bureau

P.O. Box 730 • Helen, Georgia 30545 • 706-878-2181 • FAX 706-878-4032

CVB Report
August 2026

ADVERTISEMENTS:

- Travel Media Press Room (LRC) – Oktoberfest Parade and Celebrations.
- August CVB E-newsletter.
- LRC Report – Social Media post.
- Atlanta Magazine.
- Georgia EMC Magazine.
- South Carolina EMC Magazine.
- Blue Ridge Country Magazine.
- Georgia Trend Magazine.
- North Georgia Living Magazine.
- American Road Magazine.
- Georgia Design Magazine.
- Fast Food Club.com – These 12 charming Georgia waterfront towns are perfect for your next day trip – Helen. 29,602 impressions, with an estimated value of $4,201.
- USA Today.com – Experience the Wine harvest festival (Crush Fest) at Yonah Mountain Vineyards & Helen. 2.2 million impressions, with an estimated value of $14,000.
- The Champion News Paper – No shortage of things to do in Georgia's State Parks – Unicoi & Helen. 4,766 impressions, with an estimated value of $1,600.
- Fast Food Club.com – 9 affordable road trips that deliver big adventures for less – Helen. 29,602 impressions, with an estimated value of $4,201.
- Décor Hint.com – This historic bridge in Georgia has been standing since 1895 and the legends will give you chills – Sautee Covered Bridge – Helen. 126,367 impressions, with an estimated value of $8,406.
- Décor Hint.com – 10 Georgia small towns made for a relaxing Labor Day weekend – Helen. 126,367 impressions, with an estimated value of $8,406.

WELCOME CENTER:

- 3,327 (244 more) Visitors stopped by the Welcome Center in August.
- Helen Travel Guides delivered over 370 cases of the new guides. Mailed out an additional 89 Travel Guides by request in August. We had 1,343 Travel Guide downloads.
- Website visits for the month of August 119,507, (17,507 more) with 114,000. Unique/new visitors 3.31 page visits per session with over 414,835. (36,835 more) page views with duration of 2:58minutes per view. Bounce rate 48.62% with the first and third pages being most viewed.

TRAVEL SHOWS/MEETINGS:

- August 3rd – Director Brown met with Explore Georgia to follow up on this year's IPW International Travel Trade Show.
- August 5th and 6th – Director Brown met with the photography team of Accent Creative in town for a two-page spread in this year's Journy Magazine.
- August 11th – Director Brown met with Lynda Grace with Our State Magazine to discuss needs for 2027.
- August 12th – Director Brown conducted the monthly N.E.G.M.T.A board and membership meeting.
- August 14th – Director Brown met with Advance Travel & Tourism to review the June/July reporting.
- August 18th – Director Brown gave the CVB monthly report at the Helen Commissioners meeting.
- August 18th – Director Brown met with Grey Media to discuss further digital campaigns.
- August 25th – Director Brown, Doris Skelton, Rita Morgan and Josh Luke attended the Annual White County Chamber meeting. Doris was a finalist in the County's outstanding service award.
- August 26th – Director Brown conducted a N.E.G.M.T.A. board zoom meeting to discuss Winter Chautauqua Conference agenda/ speckers and events, along with partnering with the N.W.G.T.A.
- August 28th – Director Brown met with Advance Travel and Tourism for the July reporting of the digital campaign.

Unaudited Draft

CITY OF HELEN
FINANCIAL REPORT SUMMARY
PRELIMINARY TWO MONTHS ENDED AUGUST 2026
TAX REVENUES SUMMARY COMPARISON

TAX REVENUES

HOTEL/MOTEL TAX FUND

Monthly Comparison				Fiscal YTD Comparison - Two Months Ended 8/31/26			
Aug-25	Aug-26	Difference	% Inc(Dec)	Aug-25	Aug-26	Difference	% Inc(Dec)
307,977	346,650	38,673	**12.56%**	585,838	661,629	75,791	**12.94%**
	0					* *Prior Periods Adjs*	
	346,650				661,629		

SALES TAX

Monthly Comparison				Fiscal YTD Comparison - Two Months Ended 8/31/26			
Aug-25	Aug-26	Difference	% Inc(Dec)	Aug-25	Aug-26	Difference	% Inc(Dec)
157,608	163,917	6,309	**4.00%**	301,919	315,905	13,986	**4.63%**

BEER/WINE/LIQUOR EXCISE TAX

Monthly Comparison				Fiscal YTD Comparison - Two Months Ended 8/31/26			
Aug-25	Aug-26	Difference	% Inc(Dec)	Aug-25	Aug-26	Difference	% Inc(Dec)
14,049	12,823	-1,226	-8.73%	29,383	27,058	-2,325	**-7.91%**

MIXED DRINK TAX

Monthly Comparison				Fiscal YTD Comparison - Two Months Ended 8/31/26			
Aug-25	Aug-26	Difference	% Inc(Dec)	Aug-25	Aug-26	Difference	% Inc(Dec)
8,812	10,266	1,454	**16.50%**	19,734	20,715	981	**4.97%**

2020 SPLOST

Monthly Comparison				Fiscal YTD Comparison - Two Months Ended 8/31/26			
Aug-25	Aug-26	Difference	% Inc(Dec)	Aug-25	Aug-26	Difference	% Inc(Dec)
156,043	162,293	6,250	**4.01%**	298,925	312,778	13,853	**4.63%**

Fiscal YTD Comparison - Two Months Ended 8/31/26

Budget	Actual	Difference	% Inc(Dec)
1,734,000	312,778	-1,421,222	**-81.96%**

Cumulative #69	Estimated 2020	Difference	% of Estimate
8,861,993	5,600,000	-3,261,993	**158.25%**

Unaudited Draft

2021 Construction Fund

Account Summary

Date Range: 08/01/2021 - 8/31/2026

	Original Budget	To Date 8/31/26	Available @ 8/31/26 After Budget Reallocation
HEX STRASSE WELL (Complete)	250,000	80,471	0
LENZEN PROPERTY WELL #11	495,000	216,432	282,362
MAIN LIFT STATION (Complete)	1,450,000	1,295,230	0
SSES IMPROVEMENTS (Complete)	1,500,000	1,090,277	125,063
CHATTAHOOCHEE RIVER SEWER LINE (Complete)	375,000	239,360	0
GROUND WATER DEVELOPMENT	25,000	37,569	106,052
METER REPLACEMENT (Complete)	595,000	409,286	0
WWTF SOLIDS REMOVAL (Complete)	425,000	558,379	0
LAS IMPROVEMENTS	875,000	1,758,653	-209,134
	5,990,000	5,685,657	304,343

Unaudited Draft

CITY OF HELEN AVAILABLE 2020 SPLOST FUNDS
AS OF AUGUST 31, 2026

2020 SPLOST (20%)	ROADS, STREETS, BRIDGES, SIDEWLKS (23.21%)	WATER/WASTEWATER IMPROVEMENTS (33.93%)	PUBLIC BUILDINGS AND GROUNDS (37.5%)	ADMIN EQUIP, FACILITIES & VEHICLES (5.36%)	2020 SPLOST REVENUE
TOTALS FOR 6 YEAR PERIOD CURRENT ESTIMATE	**1,300,000.00**	**1,900,000.00**	**2,100,000.00**	**300,000.00**	**5,600,000.00**
REVENUE					
ACTUAL RECEIVED	2,056,892.16	3,006,908.71	3,323,285.49	475,008.27	**8,862,094.63**
INTEREST EARNED	135,691.39	198,363.16	219,234.26	31,335.88	**584,624.70**
EXPENSES					
PRIOR YEARS TOTALS	1,385,592.58	731,827.97	2,457,190.24	132,307.52	**4,706,918.31**
CURRENT YEAR TOTALS	105,833.00	13,840.00	19,000.00	0.00	**138,673.00**
BANK FEES	0.00	0.00	0.00	0.00	**0.00**
2020 SPLOST AVAILABLE	**701,157.98**	**2,459,603.90**	**1,066,329.51**	**374,036.64**	**4,601,128.02**

Unaudited Draft

City of Helen Debt Service as of August 31, 2026

Lender	Collateral	Loan Amount	Rate	Pmt. Amount	Due	Balance	Matures
BB&T	HME Ahrens Fire Truck	406,802	3.060	46,304	January*	46,304	Jan-27
GEFA CWSRF 14-018	Willow Pond Sewer Rehab	281,000	0.500	2,401	Monthly	4,800	Oct-26
GEFA DWSRG 13-012	Hamby St Bridge Crossing	309,041	0.660	2,662	Monthly	18,593	Mar-27
				51,367		69,697	
Debt Service 2021 Construction Bond (Principal + Interest)		$ 7,325,248		changes	Semi-Annual	4,910,500	Aug-36
February 2026 Interest Only		$ 73,200					
August 2026 Principal + Interest		$ 418,200					

RESOLUTION – CITY OF HELEN, GEORGIA

WHITE COUNTY HAZARD MITIGATION PLAN 2025 - 2030

WHEREAS, White County and its municipalities recognize that it is threatened by several different types of natural and man-made hazards that can result in loss of life, property loss, economic hardship and threats to public health and safety; and

WHEREAS, the Federal Emergency Management Agency (FEMA) requires that every county and municipality have a pre-disaster mitigation plan in place, and requires the adoption of such plans in order to receive specific disaster assistance and mitigation grant opportunities; and

WHEREAS, a Hazard Mitigation Plan is a community's plan for evaluating hazards, identifying resources and capabilities, selecting appropriate actions, and developing and implementing the preferred mitigation actions to eliminate or reduce future damage in order to protect the health, safety and welfare of the residents in the community; and

WHEREAS, White County's 2025 Hazard Mitigation Plan has been prepared in accordance with FEMA requirements at 44 CFR 201.6; and

WHEREAS, the Plan will be updated every five years;

NOW, THEREFORE, BE IT *RESOLVED*, by the Mayor and City Council of Helen, Georgia, that:

1) The City of Helen, Georgia, has adopted White County's 2025 Hazard Mitigation Plan;

2) It is intended that the Plan be a working document and is the first of many steps toward improving rational, long-range mitigation planning and budgeting for White County and its municipalities.

PASSED, APPROVED AND ADOPTED by the Mayor and Council of the City of Helen, Georgia, in regular session this 15 **day of** September, 2026.

Mayor

City Clerk, Deputy

Helen Police Department

Monthly Report

August 2026

Aug. 2026 Arrests - 7	Aug. 2025 Arrests - 10	Aug. 2026 Citations	Aug. 2025 Citations
Felony - 0 Misdemeanor -7 FVA - 0 VGCSA - 0	Felony - 2 Misdemeanor - 6 FVA - 1 VGCSA - 1	232	232
Aug. 2026 Security Checks	**Aug. 2025 Security Checks**	**Aug. 2026 Calls for Service**	**Aug. 2025 Calls for Service**
207	Not Available	712	750
Aug. 2026 Criminal Trespass	**Aug. 2025 Criminal Trespass**	**Aug. 2026 Accident Reports**	**Aug. 2025 Accident Reports**
0	6	10	5

2026 Totals	2025 Totals
Arrests – 79	Arrests – 133
Security Checks – 1,946	Security Checks – 11,184
Criminal Trespass – 7	Criminal Trespass – 33
Citations – 1,548	Citations – 3,451
Calls for Service – 5,932	Calls for Service – 10,048
Accidents – 68	Accidents – 77

911 Accidental / Open Line / Hang	25	Fight	3	Road Block	
Abandoned Vehicle	2	Fire Calls	1	Road Rage	2
Active Shooter		Flag Down	1	Security / Business Check	164
Alarm Calls	10	Follow up Report	5	Sexual Assault Reported	1
Amber / Levi / Matties Call / Alert		Foot Patrol	43	Shots Fired	
Animal Call	7	For Your Information	3	Special Detail	17
Apparent Death		Forgery		Speeding Vehicle	
Armed Robbery		Fraud	2	Stalking	
Assault	1	Harassment	1	Subject Screaming	1
Assist Fire / LEO	2	Hit & Run		Suicide (attempt or threat)	1
Assist Motorist	7	Hostage Situation		Suspicious Person or Vehicle	17
Assistance Needed		Improperly Parked Vehicle	4	Taking Report	4
Attempting to Stop		In the Area	1	Temporary Protection Order	1
BOLO		Intoxicated Driver / Ped.	4	Test Call	
Bomb Threat		Indecent Exposure		Theft Report	1
Bond	3	Juvenile Problem		Threats	3
Burglary		Kidnapping		Traffic Accident	10
Call by Phone	2	Lines Down		Traffic Hazard	1
Car Jacking		Loitering		Traffic Stop	252
Chase in Progress		Lost / Found Item or Person	6	Tree Down / Across Roadway	
Child Abuse / DFCS		Mechanical Breakdown	3	Trespassing	
City / County Ordinance Violation	3	Medical Calls	24	Vandalism	
Court Detail	4	Meet in Person	11	Vehicle Lock Out	
Criminal Trespass		Mental Subject		Vehicle Registration Info.	
Damage to Property	1	Misc		Vehicle Taken without Permission	
Debris in Roadway		Missing Person		Vin Verification	
Deliver Message		Noise Complaint	3	Walk Thru	11
Direct Traffic	2	Not Otherwise Specified	4	Wanted Person / Warrant	3
Dispute	6	Open Door	1	Wanted / Stolen Indicated	1
Disturbance	1	Overdue Motorist	2	Weather	
Domestic	2	Pandering		Welfare Check	5
Driver / Criminal History Requested		Pick up Prisoner / Subject	1	School Crossing / Traffic	
Driver's License Information		Possible Dam Failure		Subject in Custody	
Drug Suspect	1	Prowler	1	Wrecker needed	
Emergency Road Repair		Public Assist	1	Civil Process	1
Entering Auto		Reckless Driving	1	Illegal Dumping	
Escort	5	Refusing to Leave	2	Unknown Problem	2
Extra Patrol		River Patrol		Calls for Water Dept Problems	1
				Walk In Report	1

Total calls for service: 712

City of Helen Fire & Rescue

Monthly Report for July 2026

Total "911 Responses" = 77 / Year to Date = 567

Major Incident Type(s) Breakdown

Major Incident Type	# Of Incidents Current Month	% Of Total Current Month
Fire (Structure, Wildland, Outside, Transportation, Special)	3	3.90%
Medical (Injury, Illness, Other)	41	53.25%
Hazardous Situation (Non-Chemical, HazMat, Overpressure, Investigation)	2	2.60%
Rescue (Outside, Structure, Transportation, Water)	1	1.30%
Public Service (Assistance, Non-Medical Alarms, Weather, Other)	12	15.58%
No Emergency (Cancelled, False Alarm, Good Intent)	16	20.78%
Assisting Law Enforcement	2	2.60%
TOTAL	77	

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TTL
2025	65	50	47	52	79	87	102	77	67	77	66	75	844
2026	55	47	69	72	58	88	101	77					567
Difference	-10	-3	+22	+20	-21	+1	-1	0					

Count of Aid Given and Received for Incidents for Date Range		
AID TYPE	TOTAL	% Of TOTAL
Aid Given	21	27.27%
Aid Received	6	7.79%
None	50	64.94%

# Of Incidents by Day of the Week for Date Range						
MON	TUE	WED	THU	FRI	SAT	SUN
10	8	10	5	8	23	13
Busiest Hours for Date Range						
1200-1759 / 44.16%						

Average Response Time for Non-Aid Incidents for Date Range		
AGENCY	AVERAGE RESPONSE TIME (Dispatched to Arrival)	NUMBER OF INCIDENTS
City of Helen Fire & Rescue	4:43	35

Apparatus Responses: This chart identifies our busiest apparatus for the Month

Apparatus Call Sign	Type of Vehicle	Number of Responses for Apparatus
Engine 31	2017 HME "Ahrens Fox"	22
Engine 32	1997 Ferrara "Spartan"	9
Truck 31	2025 Spartan "Gladiator"	4
Rescue 31	2000 Ford "F-650"	5
Utility 31	2016 Ford "F-150"	44
301	2025 Ford "F-150"	13
ATV 31	2016 Polaris "Ranger"	1

Training

Fire Department completed a total of **69 hours of classroom and practical training.**

Incident Types by Month Breakdown

Incident Name	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	%
Building fire	1	1	0	1	0	0	1	1	0	0	0	0	5	0.88
Cooking fire, confined to container	0	0	0	0	0	0	1	0	0	0	0	0	1	0.18
Chimney or flue fire, confined to chimney or flue	0	0	0	1	0	0	0	0	0	0	0	0	1	0.18
Passenger vehicle fire	0	0	0	0	1	0	0	1	0	0	0	0	2	0.35
Forest, woods or wildland fire	0	0	0	1	0	0	0	0	0	0	0	0	1	0.18
Dumpster or other outside trash receptacle fire	0	1	0	0	0	0	1	0	0	0	0	0	2	0.35
Special outside fire, other	0	1	0	0	0	0	1	1	0	0	0	0	3	0.53
Rescue, EMS Incident, other	0	1	0	0	3	4	9	3	0	0	0	0	20	3.53
Emergency medical service incident, other	13	16	29	24	24	37	26	17	0	0	0	0	186	32.8
EMS call, excluding vehicle accident with injury	9	5	8	8	8	14	18	15	0	0	0	0	85	14.99
Motor vehicle accident with injuries	1	1	2	0	4	3	5	6	0	0	0	0	22	3.88
Extrication, rescue, other	1	0	0	1	0	0	0	0	0	0	0	0	2	0.35
Confined space rescue	0	0	0	1	0	0	0	1	0	0	0	0	2	0.35
Combustible/flammable gas/liquid condition, other	0	0	0	0	0	0	0	1	0	0	0	0	1	0.18
Gas Leak (natural gas or LPG)	0	3	0	0	0	0	0	0	0	0	0	0	3	0.53
Power line down	2	0	0	1	2	0	1	1	0	0	0	0	7	1.23
Accident, potential accident, other	3	0	2	1	1	0	2	0	0	0	0	0	9	1.59
Vehicle accident, general cleanup	1	0	0	0	0	0	0	0	0	0	0	0	1	0.18
Service Call, other	10	8	12	14	5	13	18	12	0	0	0	0	92	16.23
Person in distress, other	0	0	0	0	1	2	0	0	0	0	0	0	3	0.53
Assist police or other governmental agency	0	0	0	0	0	0	0	2	0	0	0	0	2	0.35
Cover assignment, general cleanup	0	0	1	0	0	0	0	0	0	0	0	0	1	0.18
Severe weather or natural disaster, other	4	0	0	1	0	0	0	0	0	0	0	0	5	0.88
Dispatched & Cancelled enroute	5	3	7	8	3	2	6	8	0	0	0	0	42	7.41
No incident found on arrival at dispatch address	0	1	3	2	3	5	7	2	0	0	0	0	23	4.06
Authorized controlled burning	0	1	1	0	0	0	0	0	0	0	0	0	2	0.35
Vicinity alarm (incident in other location)	5	3	1	3	2	2	0	0	0	0	0	0	16	2.82
Smoke scare, odor of smoke	0	0	0	0	0	0	1	0	0	0	0	0	1	0.18
HazMat release investigation w/no HazMat	0	1	0	0	0	0	0	0	0	0	0	0	1	0.18
Malicious, mischievous false call, other	0	0	0	1	0	0	0	0	0	0	0	0	1	0.18
System malfunction, other	0	0	2	2	0	4	1	1	0	0	0	0	10	1.76
Unintentional transmission of alarm, other	0	1	1	2	1	2	3	5	0	0	0	0	15	2.62
Total Runs by Month	55	47	69	72	58	88	101	77	0	0	0	0	567	100

Helen, GA

Service Order Statistics

Group Summary

Group	Issued	Completed	Voided	New
1ST AVAILABLE	67	65	0	2
CHIPPING	8	7	0	1
PUBLIC WORKS	1	1	0	0
WATER	5	4	0	1
Grand Totals	81	77	0	4

Staff Summary

Staff	Issued	Completed	Voided	New
1ST AVAILABLE	21	20	0	1
CHRIS ESTES	2	2	0	0
EDWARD	25	25	0	0
EDWARD SALWAY	16	16	0	0
Eli Morgan	4	3	0	1
JARED TURNER	1	1	0	0
PW TEAM	9	8	0	1
susie	1	1	0	0
SUSIE SANDERS	2	1	0	1
Grand Totals	81	77	0	4

Job Code Summary

Job Code	Issued	Completed	Voided	New
CHIPPING - CHIPPING	9	8	0	1
CONNECT - CONNECT	4	4	0	0
DELIVER CAN - DELIVER CAN	1	0	0	1
DISCONNECT & READ - DISCONNECT & READ	3	2	0	1
LOCK NON PAYMENT - LOCK NON PAYMENT	10	10	0	0
MISC - MISC	7	7	0	0
PICK UP CAN- TERM - PICK UP CAN - TERMINATE SERVI	4	4	0	0
PULL DATA - PULL METER DATA	15	14	0	1
READ - READ	2	2	0	0
READ TO TRANSFER - READ TO TRANSFER	12	12	0	0
REINSTATE - REINSTATE	1	1	0	0
RE-READ IN BILLING - RE-READ IN BILLING	6	6	0	0
SET METER - SET METER	1	1	0	0
UNLOCK - BILL PAID - UNLOCK - BILL & RECONNECT PAI	6	6	0	0
Grand Totals	81	77	0	4

Action Summary

Action	Issued	Completed	Voided	New
Connect	4	4	0	0
Disconnect	3	2	0	1
Re-Read	6	6	0	0
Occupant Change	12	12	0	0
Miscellaneous	33	31	0	2
Cutoff	10	10	0	0
Reinstate	7	7	0	0
Service Action	6	5	0	1
Grand Totals	81	77	0	4

Issued by User

User	Issued
Katie	18

City of Helen
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Certified City of Ethics

The City of Helen is an equal opportunity provider and employer

Commissioners:
Steve Fowler
Helen Wilkins
Cliff Hood
Mervin Barbree
Lee Landress

City Manager:
Darrell Westmoreland

City Clerk:
Marilyn M. Chastain

Clerk of Court:
Jaclyn Burke

City Finance Director:
Mona Wood

Chief of Police:
Aletha Barrett

Building and Zoning Director:
Jonah Casper

Fire Chief:
Jody Prickett

Public Works Director:
Jack Morgan

BUILDING AND ZONING MONTHLY REPORT
August 2026

PERMITS

Building: 4
Electrical: 3
Mechanical: 2
Plumbing: 2
Demo: 2
Sign: 3
Special Event: 2

INSPECTIONS

Permitted: 28
Builder and Architect consultations: 9

CERTIFICATES ISSUED

Residential: 2
Commercial: 0